



WEBSITE INFORMATION OVERVIEW

This section provides a brief description to each of the website drop down menus and menu pages.

COMPANY

(main category)

This section relates to company information. It subcategories details the history, employee profiles, contacts, company policies, promotional material, social media sites, site map, and references.

SERVICES

(main category)

Service Overview – The complete overview of all services contained on a single web page. This includes Specialize Services and General Services being offered by Custom Computer Consulting.

Software/Hardware – This area relates to both Software and Hardware services. It involves the setup, diagnostic, replacement of components related to a computer, peripherals, multimedia, and smart devices.

Specialize Services – This section includes Specialize Services that has been customized for client's wanting specific services performed. The services are a set price.

Custom PC Services – The customization and building of a computer system based on our client's specific needs. It can include as well manufactured computers.

Network / Internet Service – The networking of computers, peripherals, smart devices, and internet services. It includes both wired and wireless network involving both indoor and outdoor functionality.

System Recovery - The removal of a virus, malware, and spyware from your computer. The reset and/or recovery of an operating system password and other software applications. The recovery of loss data and proper use of backing up your data involving both on-site and off-site facilities.

Smart Devices - The assistance in setup and networking other smart devices and the world wide internet. The service Custom Computer Consulting provides is known as Smart Link Assistance.

SERVICE CHARGE

(main category)

Information contain in this section are the price breakdown for specific service. Each Section are divided into categories (Commercial / Residence).

Diagnostic - This can apply to either an On-Site or In-shop service. The Diagnostic process involves an initial evaluation to determine the root of the problem with your computer or a peripheral. Depending on the initial evaluation it will be determined if any further investigation of the problem will be needed.

Software Installation, The installation and setup of software and/or any hardware components needed to operate the computer, peripheral, or smart device.

Hardware Installation, This involves the components (hardware) associated with the operation of a computer's peripheral or smart device.

Specialize Services, Customized services customized for our client's and a single service charge.

Recovery, This involves the loss of an operating system, forgotten username and/or password of any software application or the recovery of important data.

Custom Built PCs, Custom Computer Consulting can build customize PCs to our client's specific needs.

Network Services, The includes the installation and deployment of either a wireless (Wi-Fi / WLAN) and/or a wired network. It can also include wide area networks such as the internet.

VPN/VNC/VLAN, Installation and setup of a Network system that includes other network protocols such as a Virtual Private Network, Virtual Network Computing, and a Virtual Local Area Network.

**Note: The files are in a PDF format and require a PDF reader to view Their contents. Prices are subject to change.

SUPPORT

(main category)

Service Message Forms - Contains service forms related to the support services offered by Custom Computer Consulting . They include; Service Forms Overview, Service Inquiry, Pick-Up/Drop-Off, Repair Status, Order Status, Technical Support, and Computer Failure Report Forms.

Ftp Sites - Client Access to FTP Services. It requires a username and password and will be issued by Custom Computer Consulting client's.

INFORMATION

(main category)

This area pertains to support for service information related to both software and hardware components. The information is presented to our client's by means of information bulletins, FAQ, and tutorials which can be in a form of a video or screen capture.